February 7, 2011

IMPORTANT NOTICE REGARDING
RECALL OF HOOVER WINDTUNNEL BAGLESS CANISTER VACUUM MODEL S3755

Dear Valued Consumer,

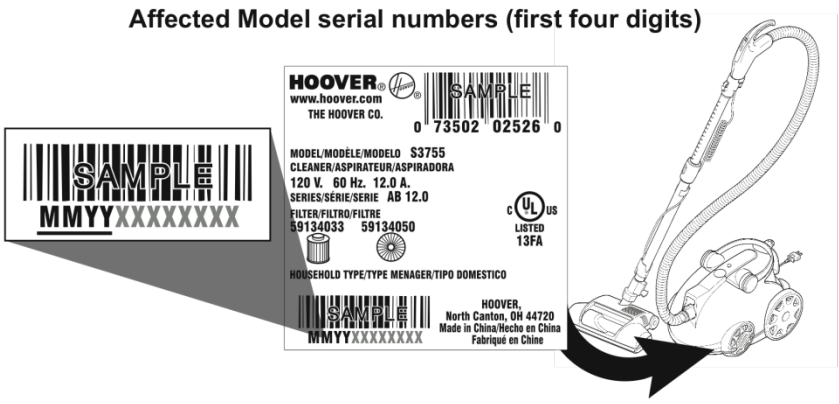
Hoover, Inc., working in cooperation with the Consumer Product Safety Commission, is alerting you to a possible safety hazard in the power nozzle of a Hoover WindTunnel Bagless Canister Vacuum **(Model S3755).** Hoover believes you may have an affected model so please immediately stop using the recalled vacuum cleaner and below are instructions for contacting Hoover for a free repair.

THE POTENTIAL HAZARD
The power cord between the power nozzle base and wand connector may experience a short circuit. If a short circuit occurs, the canister hose may melt and fire or shock hazard may result if the brush roll switch is left on while the vacuum is plugged into an electrical outlet. Hoover has received 69 reports of overheating or electrical malfunction, including one report of fire and smoke damage, and two reports of carpet damage. There has been one report of minor injury.

STEP 1 - IDENTIFYING AFFECTED VACUUMS. Affected vacuums may be identified by the model number and either the serial number (located on the vacuum) <u>or</u> the carton date code (located on the outside of the box).

<u>Location of Model Number and Serial Number on the vacuum.</u>
Please check the serial number to determine if it is affected. On the underside of the canister, you will find the model and serial number on the product data label (shown in FIGURE A below). If the model number is S3755 AND the first four digits of the serial number are one of the numbers listed below, proceed to step 2.

FIGURE A



(Product data label located on bottom of canister)

<u>Affected Model serial numbers (first four digits)</u>:

	Year					
Month	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**
Jan	x	0104	0105	0106	0107	0108
Feb	0203	0204	0205	0206	0207	0208
Mar	0303	0304	0305	0306	0307	0308
April	0403	0404	0405	0406	0407	0408
May	0503	0504	0505	0506	0507	0508
June	0603	0604	0605	0606	0607	x
July	0703	0704	0705	0706	0707	x
Aug	0803	0804	0805	0806	0807	x
Sept	0903	0904	0905	0906	0907	x
Oct	1003	1004	1005	1006	1007	x
Nov	1103	1104	1105	1106	1107	x
Dec	1203	1204	1205	1206	1207	x

<u>Location of Model Number and Date Code on the retail carton.</u> The **model number** is located in the lower right front panel of the carton and the **carton date code** may be found on lower back panel of the carton (see FIGURE B).

FIGURE B **FRONT** **BACK**

Model Number

Carton Date Code

The six digits of the carton date code represent the Month, Day & Year of Manufacture (MMDDYY). ***All models with carton date codes for the years 2003, 2004, 2005, 2006, 2007 (last two digits are 03, 04, 05, 06, 07) are affected. Models with carton date codes for January through May 2008 are also affected (01DD08, 02DD08, 03DD08, 04DD08, 05DD08)***

Step 2. I HAVE AFFECTED INVENTORY - WHAT DO I DO?
If you've identified that your vacuum is affected, please immediately stop using the affected vacuum and call Hoover for a free repair toll-free at (888) 564-2066 between 8 a.m. and 7 p.m. ET Monday through Friday, or visit the website at www.hoover.com/windtunnelcanisterrecall.

Hoover is committed to providing dependable, safe floor care products. We appreciate your cooperation and thank you for your business.

Sincerely,

Brian Kirkendall
Vice President - Marketing